



.expresslanes



The 395 Express Lanes

About the 395 Express Lanes

- Delivered via public-private partnership with the Virginia Department of Transportation and Transurban
- Conversion of two reversible HOV-3+ lanes to three Express Lanes between Edsall Road and DC Line
- New fourth southbound general purpose lane between Duke Street and Edsall Road
- Improvements in traffic flow at the Eads Street Interchange and transit/carpool access at Pentagon
- New or modified sound walls
- Annual \$15 million investment in transit improvements (Commuter Choice)

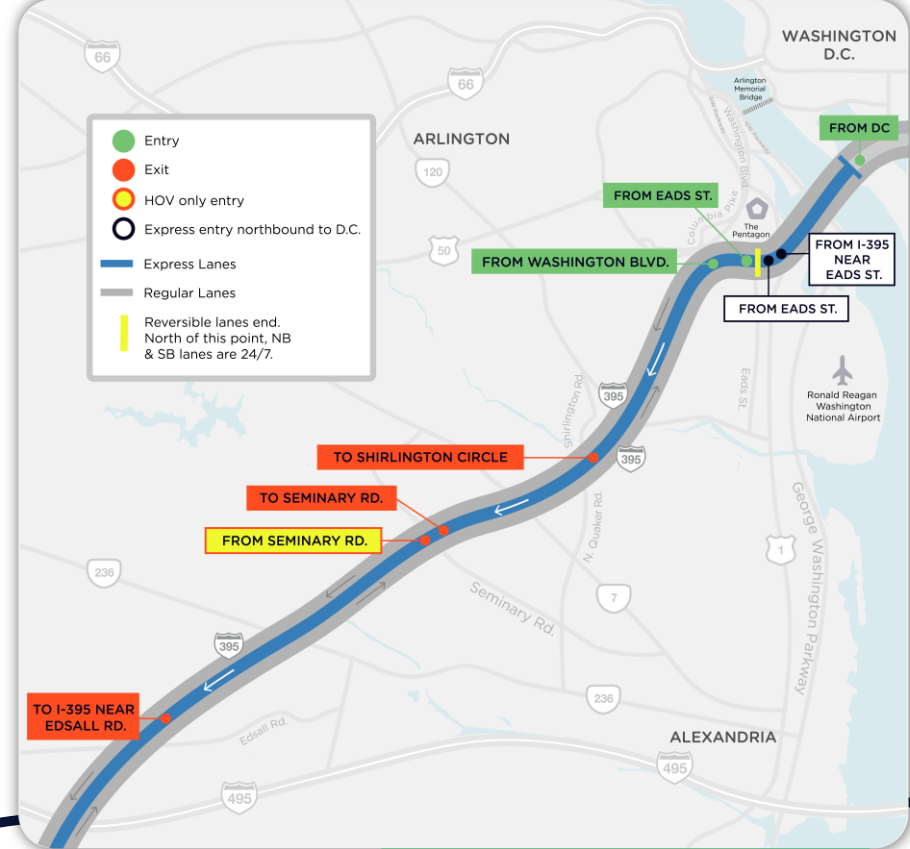
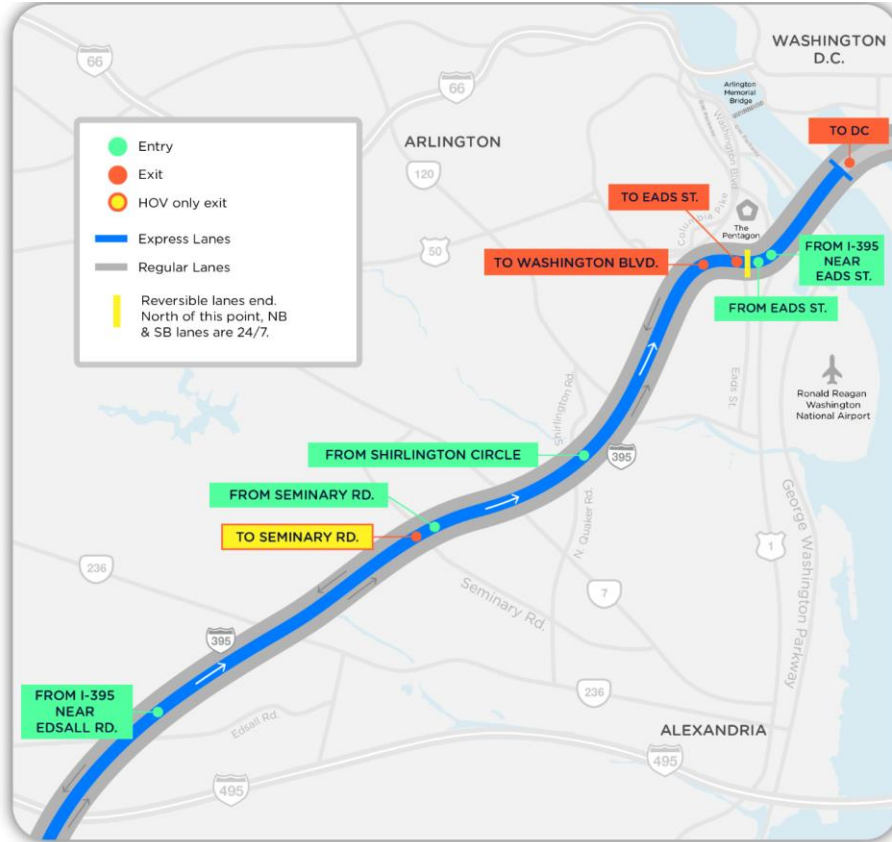


Construction update

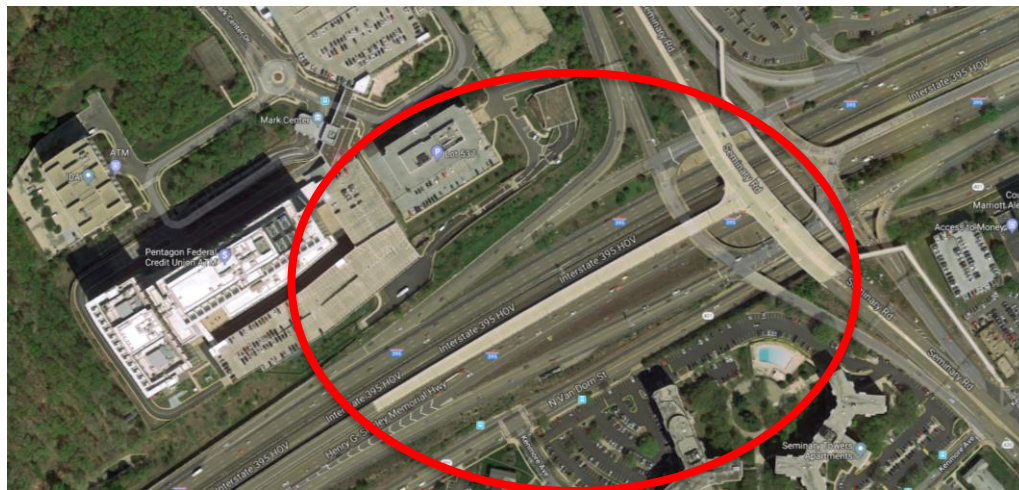


- Project is on schedule for a November opening
- ITS equipment and tolling and traffic management system testing is ongoing
- Active co-ordination with stakeholders and Operations readiness planning is well underway and remains on-track
- After service commencement work will continue on the Express Lanes, sound walls, and the Duke to Edsall 4th general purpose lanes
- Post service commencement work on the Express Lanes will take place in non-peak hours

Getting on and off the Lanes



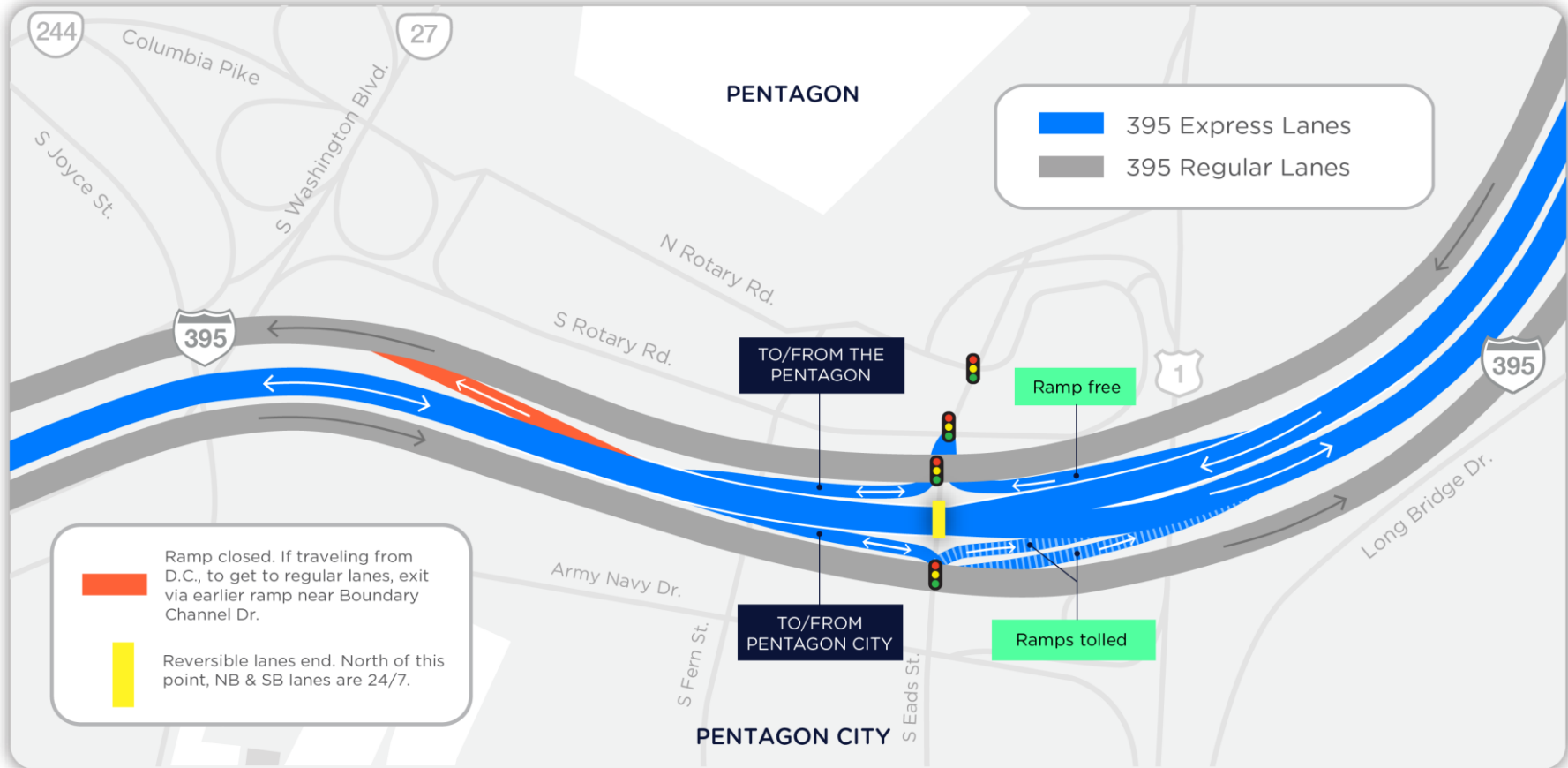
Seminary Road south ramp



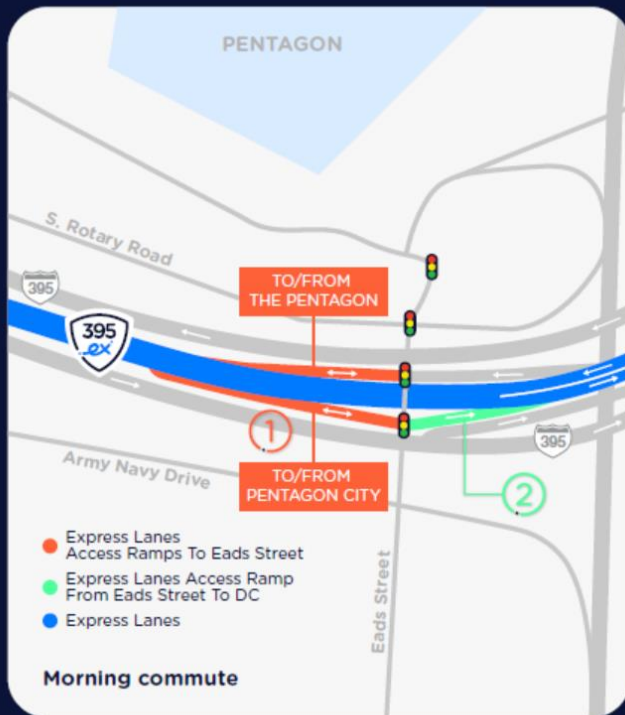
- Road study underway to look at future conversion
- Working with VDOT, City of Alexandria and community to consider implications and benefits to conversion

- Seminary Road south ramp to remain HOV after service commencement
- HOV users will need an E-ZPass Flex
- New signage will let travelers know that tolling will begin after next exit
- VSP will continue to enforce as a HOV facility

Eads Street interchange



Eads Street Slugging E-ZPass Guidelines



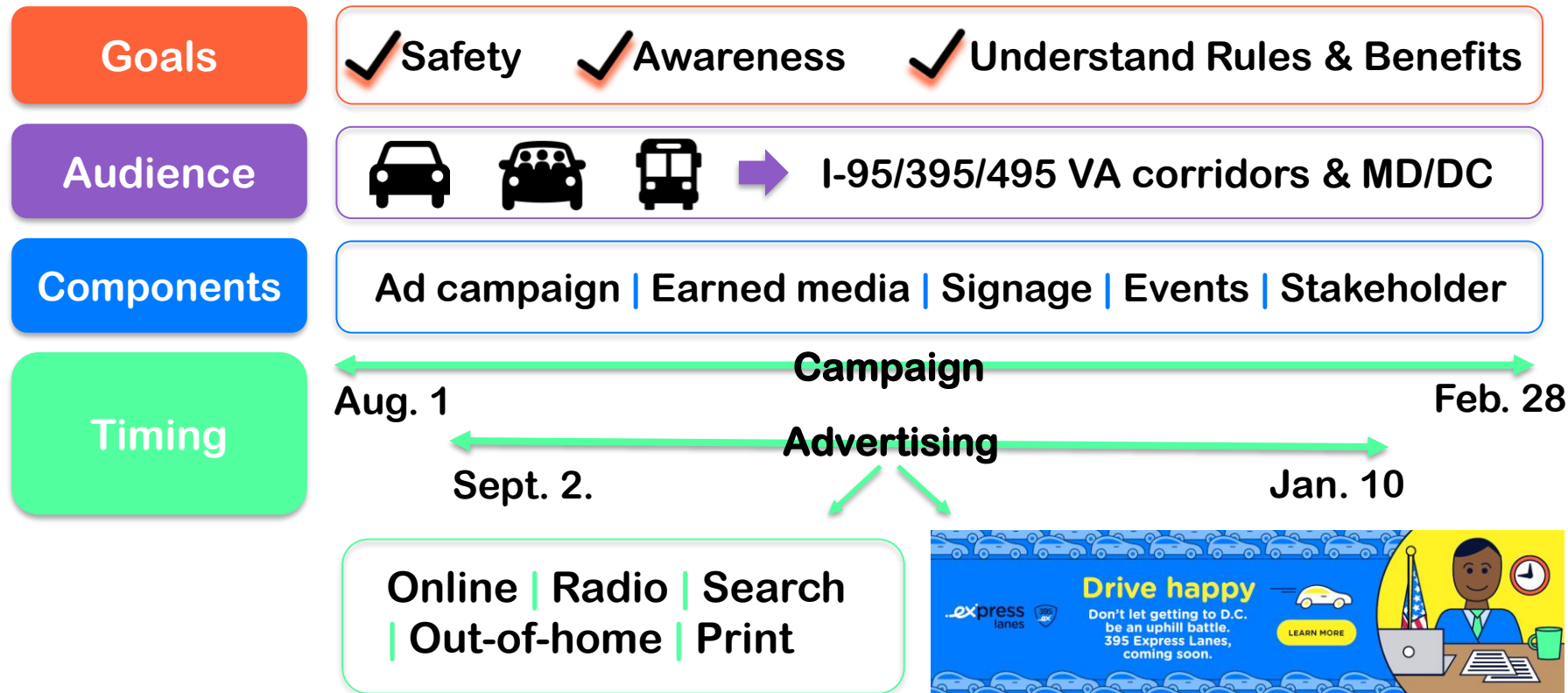
Sluggers go free to DC on the 395 Express Lanes



Starting November, sluggers going to the Pentagon and Pentagon City should use their E-ZPass® Flex and follow these steps:

- ① Travel with your passengers and Flex set to HOV ON, like you normally do, before exiting at Eads St to drop off passengers; switch your Flex to HOV OFF mode
- ② Hop back on the Lanes using the Eads St ramp and travel the rest of the way for free

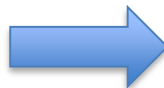
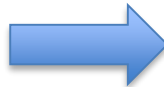
Robust program underway to prepare and educate travelers



Stakeholder Outreach Program

Stakeholder Groups

- Federal, state and local elected officials
- Washington D.C. elected officials
- DDOT
- Pentagon and Mark Center
- Locality DOTs
- Transit agencies
- Community groups, HOAs, and civic leagues
- Sluggers and travelers on the road
- Local businesses
- Business groups and Chambers of Commerce
- Pentagon City Mall



Outreach Approach

- Press releases and media outreach
- Website updates
- Social media
- Weekly communication calls and coordination
- Grant program
- In-person meetings with elected officials and key stakeholders
- Briefings with DOTs and community groups
- Toll Day 1 briefing with elected officials and staff
- Newsletter & social media samples
- Pentagon channels
- Events and transportation fairs
- Flyers and brochures

Transurban resources

Customer service

1-855-495-XPRS (9777) <https://expresslanes.com/contact-us>

Express Lanes Control Room

571-419-6046

Outreach and communications

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VDOT resources

Customer service

1-800-for-road (1-800-367-7623) <https://my.vdot.virginia.gov/>

Outreach and communications

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